

SUMMER CAMP REGISTRATION FAQ

QUESTIONS ABOUT REGISTRATION

How do I register for a camp?

Registration for summer camps and events are conducted through Active Works and ends one week before the camp begins. Camps fill up on a first-paid basis. Payment (credit/debit/check) must be completed at the time of registration to reserve your spot.

What if I didn't receive an email confirmation of my registration?

You should receive an email confirmation once the registration has been submitted and the corresponding payment has been made to complete the registration process. If you did not receive a confirmation email, there may have been a problem with your registration. Please contact us immediately at education@storytheatercompany.org.

Do camps fill up quickly?

Generally, camps do fill up quickly, and they all have limit camp sizes in order to keep them enjoyable and maintain a proper instructor/student ratio.

How can I tell if a session is already full?

When a camp reaches 90% capacity, the session on Active will say so, displaying how many spots there are left in a particular camp. Once a camp has reached full capacity, the button on our website will become gray. If a camp is full, there may be an option to join a waiting list by following the same registration link.

Do you have a waiting list?

We keep a short waiting list for each camp. In the rare case that we have a spot open up after a camp is filled, those who are on the waitlist will be notified in the order that they registered. If there is an option to join a waitlist, that option will be displayed on the camp registration page.

Are there any additional fees?

There are no additional registration fees from STC. Your child may be asked to wear something particular for the sharing/showcase time (for example, a colored shirt); however, these are not requirements. If you do not have what is requested, just let the instructor know and we can pull something from our costume storage.

Is there a chance that a camp could be canceled?

Story Theater Company reserves the right to cancel camps that have low enrollment. In this event, we will notify families affected by a canceled camp, and we will offer a full refund.

What is the “Active Refund?”

STC is not affiliated with the Active Refund. STC’s refund policy is as follows:

- Full refunds are offered in the event that a workshop/camp/event itself is canceled.
- STC reserves the right to cancel a program due to low attendance.
- Requests for refunds made at least two weeks prior to the start date of the camp will be granted, minus a 25% cancellation fee. Refund requests with less than two weeks’ notice will not be granted.

[You can read more about the Active Refund itself here.](#)

Are scholarships available for families who are not able to afford the fees?

A limited number of partial, need-based scholarships are available for the summer camps and events. Please contact education@storytheatercompany.org for details and to request a scholarship form.

QUESTIONS ABOUT GENERAL POLICIES

If my child is no longer able to attend camp, will I receive a refund?

Full refunds are offered in the event that a camp itself is canceled. Requests for refunds made at least two weeks prior to the start of the camp will be granted, minus a 25% cancellation fee. Refund requests with less than two weeks’ notice will not be granted.

What if I need to switch camps?

If you find that you have a schedule conflict and need to switch to a different camp session, you may email education@storytheatercompany.org to request the change. Please be aware that switching camps is contingent upon space availability in the desired camp.

Can a parent stay with their child during a camp?

Story Theater Company’s camps are an independent experience for the child to learn social, developmental, and creative skills in a peer setting. Parents may not sit in on the camps. Although it is rare, some of our young students may experience separation anxiety on the first day of a camp. We find the most effective method for this is a quick but loving goodbye from the parent. Our staff does a wonderful job of providing the child

with the one-on-one attention needed to soothe them until they are ready to join their peers. Once the activities begin, the anxiety usually diminishes. Please make sure your child arrives on time. Late participants tend to feel more anxiety and have a more difficult time joining the camp than those who begin the camp with the entire group of youth. If you have any questions or concerns, do not hesitate to contact the Education Director.

QUESTIONS ABOUT CHOOSING A CAMP

Does my child need previous experience to attend your camps/workshops/events?

Nope! All of our camps welcome beginners. Because of the variety of our camps, a child could take multiple camps and always have new experiences each time.

My child is pretty shy. What if they have stage fright?

The focus of our camps is not on the final presentation, but on teaching the process and skill involved in performing arts. Our sharing times showcase performances are very low key, and the pressure is kept to a minimum. Our instructors do their best to be comforting and reassuring to all children in their care. While we encourage all participants to express themselves and participate in the final sharing piece, no one will be required to do anything that would make them uncomfortable.

Are the grades based on the grade the child finished in the spring or the grade they will be attending in the fall?

The grades refer to the grade they will be attending in the fall. Students may enroll only in camps they qualify for based on their grade.

If you have any other questions, or would like any more information, please contact STC's Education Director at education@storytheatercompany.org.